

CHALLENGE, CHANGE, AND REGROWTH!



GRATITUDE REPORT 2020

YWCA SEATTLE | KING | SNOHOMISH



GRATITUDE UNDER PRESSURE

How We Responded To a Year Like No Other

Dear Friends,

No one could have predicted the events of 2020. A global health pandemic unlike any we've seen in 100 years. Worldwide protests for racial justice, with millions of citizens calling to support Black lives and end police violence. The myriad ways COVID-19 has worsened disparities in health, housing, and employment for the most vulnerable, particularly for women and BIPOC communities.

YWCA's programs quickly pivoted to meet the urgent and emergent needs of community members. Our work slowed but never stopped, thanks to your responsive funding, innovative partnerships, and generous contributions.

To the dedicated volunteers, community partners, staff, and program participants of YWCA Seattle | King | Snohomish – thank you. Together, we delivered meals to families facing food insecurity, supported parents and students when classes moved online, assisted renters at risk of eviction, and much more.

During a year of unprecedented challenge and uncertainty, you helped YWCA continue to deliver on our mission and provide critical services to more than 7,000 women, men, and children in the region.

One of our biggest surprises came at the end of the year, when YWCA received an unexpected gift. This transformative donation is the largest in our 127-year history, and will help strengthen our organization's impact for years to come.

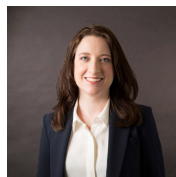
If we can respond to the unforeseen changes of 2020, we can do anything. We can tackle the systemic injustices that make it harder for women – particularly BIPOC women – to thrive and lead. The time to act is here and now. Today, we're planting seeds for a brighter future that will nourish the regrowth of equity and justice in our community.

On behalf of YWCA, thank you for helping ensure that every woman has the opportunity to build a healthy, safe, and stable life of her choosing. The lessons we've learned over the past year will help us continue fighting in the future, and we look forward to having you by our side in 2021 and beyond.

With gratitude,



MARIA CHAVEZ-WILCOX
Chief Executive Officer



LISA SCHAURES
Board Chair, 2020-2021





IN HER WORDS

Qiutrina Miller, YWCA Work\$Ready Graduate

Before the pandemic hit, I worked at a nursing home. Three people passed away before we even knew it was COVID-19. I went from 160 hours a month to zero.

It was a dark time for everyone, and uncertainty about the virus and my own future was stressful.

Then I saw a flyer for Work\$Ready, a job readiness program, and met YWCA Career Navigator, Dion Willis. From day one, he was a motivating force.

When classes moved online because of the pandemic, Dion was up-front and transparent with me, and continued to focus on my experience and needs.

The instructors rallied around us and provided a supportive environment. I enjoyed the diverse group of students, and learned so much from other participants. We had a lot of “Ah ha!” moments, tears, and realizations.

As the end of the program neared, I was scared by the idea of a virtual job fair. It had been so long since my last interview and I explained to one of our instructors, Angeline, that I didn’t feel confident in any of my clothes.

The day before the job fair, she brought me to her office to pick out a professional outfit. Between interviews, Dion checked-in with me to share extra tips, and just really put me at ease. The work paid off, and I got calls back for three positions.

I’m working as a dispatcher now, which gave me the flexibility to go back to school. I graduated this year from Seattle Central College and I’ve been accepted to the bachelor’s program at Highline College this fall!

Work\$Ready made a difference in my life. Since completing the program in June 2020, I’ve used and shared the skills I built every day. I talk to so many people who want to know more and enroll. I’m glad that Dion has let me share his contact information with all of them!



Qiutrina Miller and her grandkids outside of YWCA's Renton Regional Center. Photo credit: Jovelle Tamayo.



FACING THE CHALLENGES

The Opportunity Gap Widens

Following a year of unprecedented challenge and change, the communities we serve continue to be disproportionately impacted by the effects of COVID-19.

From unequal pay to lack of affordable housing, access to education and healthcare, BIPOC communities – and Black women in particular – continue to feel the historic impacts of injustice in their daily lives.



WHO WE SERVED

Over 7,000 women, men, and youth received ongoing services from YWCA in 2020.



92% Low income

72% Experiencing homelessness at intake

71% BIPOC

70% Women and girls

32% Youth under 18

29% Report a disabling condition

24% Experiencing domestic violence at intake





MAKING A DIFFERENCE

Moving Quickly to Meet Urgent Needs

YWCA works to break down the barriers to equity and opportunity in the most critical areas of people's lives: housing, economic advancement, health, and safety. We're dedicated to ensuring that every woman in our community has the opportunity to fully participate and thrive in life.

Because of the pandemic, YWCA services were slowed but never stopped. Sites continued to operate at reduced capacity, following the safety measures of public health authorities. While the total number of people served in 2020 was lower than the previous year, community need for these services has continued to grow.

OF PARTICIPANTS BY PROGRAM AREA

Housing (5,275)

Health and Safety (1,323)

Economic Advancement (635)

PARTICIPANT OUTCOMES

94% of residents who lived in YWCA permanent housing maintained housing stability.

93% of participants left a YWCA employment program with increased job readiness.

73% of participants exiting YWCA shelter or homelessness prevention programs moved into permanent housing.



Leticia Hannah and her sons Ashton and Grayson outside YWCA Trinity Place in Lynnwood.



2020 CONTRIBUTORS

We are truly grateful for all of those who have contributed to YWCA's mission, including the public, foundation, corporate, and individual funders listed below who donated \$5,000 and above in 2020.

\$100,000 & Above

Ballmer Group Philanthropy
Bernier McCaw Foundation
The Boeing Company
City of Seattle
Department of Veteran Affairs
Gow Family Foundation
Housing Authority of Snohomish County
King County
King County Housing Authority
Microsoft Corporation
Jeannie and Bruce Nordstrom
Premera Blue Cross
MacKenzie Scott
The Seattle Foundation
Seattle Housing Authority
Mary Snapp and Spencer Frazer
Snohomish County
State of Washington Department of Social and Health Services
United Way of King County
United Way of Snohomish County
Washington State Department of Commerce
Workforce Development Council of Seattle King County
Anonymous (4)

\$50,000 - 99,999


Eve and Ellsworth Alvord
Avalara
The Biella Foundation
Sonya and Tom Campion
City of Bellevue
City of Everett
Community Foundation of Snohomish County
Grousemont Foundation
Homestreet Bank
Lucy Helm
The Jolene McCaw Family Foundation
RealNetworks Foundation
Akila and S. Somasegar Family Foundation
Tudor Foundation
US Department of Housing and Urban Development
The Whitehorse Foundation

\$25,000 - 49,999

The Anderson Foundation
AT&T Foundation
Bank of America
BlackRock Charitable Fund
Burns-McCabe Foundation
Careerwork\$, Inc.
City of Auburn
City of Issaquah
City of Redmond
City of Renton
Comcast
The Foster Foundation
Bill & Melinda Gates Foundation
The John C. & Karyl Kay Hughes Foundation
KeyBank
King County Emergency Food and Shelter National Board Program
The Laura Ellen and Robert Muglia Family Foundation
Nintendo
Evelyne Rozner and Matt Griffin
PACCAR Foundation
Safeco Insurance Fund
Seattle Credit Union
Seattle Times Fund for the Needy
Snohomish County Emergency Food & Shelter Program
TEW Foundation
Treeline Foundation
Washington State Department of Financial Institutions
Wells Fargo
Anonymous (2)

\$10,000 - 24,999

Amazon.com Inc
Anne and Geoffrey Barker
Belfor Property Restoration
Charlene and Frank Blethen
Estate Of Evelyn Botesch
James Bromley and Joan Hsiao
City of Federal Way
City of Kent



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City of Tukwila
Columbia Bank
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Country Doctor Community Health Centers
Rose Marie David
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Stephanie Ellis-Smith and Douglas Smith
Maureen Frisch
Mimi Gates
Linda Glenicki
Goldman Sachs Philanthropy Fund
Haggen Foundation
Harborstone Credit Union
Lowell Hargens and Barbara Reskin
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Cathy and Joseph Linn
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Anu and Satya Nadella
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Nordstrom, Inc.
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Sue and Marty Peterson
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Viji and Kal Raman
Tali Rausch
Kathy Surace-Smith and Bradford Smith
Swedish Medical Center
U.S. Bank Foundation
Shirley and David Urdal
Leslie Wagner and Ed Curtis
Kristine Wilson
YWCA USA
Anonymous (2)

\$5,000 - 9,999

Banner Bank
BECU
Natanya Bednarski and Gregory Johnson

Fred & Gretel Biel Charitable Trust
Sarika and Samir Bodas
Katie and Brian Boland
Maria Chavez-Wilcox and Jeffrey Wilcox
City of Burien
Renee Cogdell Lewis and Laurance Lewis
Columbia Pacific Wealth Management/CPWM
Edward A. and Evelyn M. Dik Family Foundation
East West Bank
Patti and Lindsay Eberts
Epiphany Parish of Seattle
Veronica and John Gates
GE Foundation
Georgetown Brewing Company
Estate of Elizabeth C. Giblin
Gilead Sciences, Inc.
The Glaser Foundation
Elizabeth Hebert
Judith and Robert Higgins
Gretchen Hull
Anu and Naveen Jain
Sarah Jewell
Barbara Johns
Janet Ketcham
Linda and Kerry Killinger
Linda and Jay Lapin
Leslie Fund, Inc.
Lynn Manley and Alexander Lindsey
Susan Mask
The Keith & Mary Kay McCaw Family
Foundation
Microsoft Alumni Network
Alison and Glen Milliman
Egon Molbak
Harriett and John Morton
MultiCare Medical Center
Patricia and Eugene Neuberger
Sally and William Neukom
Northwest Credit Union Foundation
Mary Kay O'Neill
Peoples Bank
Anonymous (2)

2020 CONTRIBUTORS

\$5,000 - 9,999 (Continued)

Perkins Coie Charitable Foundation
Public Hospital District No. 2 of Snohomish
County (c/o Verdant Health Commission)
Janice and Charles Rohrmann
Barbara Rosen and Russell Berg
Judith and Jon Runstad
Lisa Schaures
Schultz Family Foundation
Schwabe, Williamson & Wyatt, P.C.
Seattle Children's
Solid Ground Washington
Malcolm Stamper
Kathryn and Robert Strong

Meera and Ramamurt Suresh
Virginia Sybert
Jeanne Thorsen and Thomas Mayer
Tulalip Tribes Charitable Fund
Union Bank
Univera Serve First
Vijay and Sita Vashee
Walsh Construction Co.
Washington Bankers Association
Jennifer Wells
Patricia and Ty Wernet
Wyman Youth Trust



Your partnership and generosity make a huge impact on the lives of women and families in our community. Please contact YWCA's development team if you notice an error or omission on the above donor list: Sarah C. Hassen (shassen@ywcaworks.org or 206.490.4365).

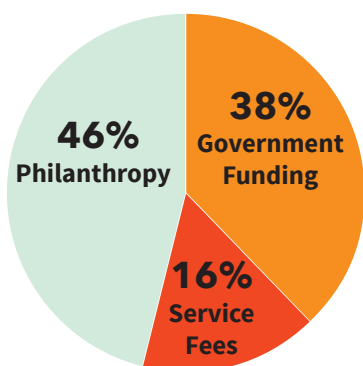




2020 FINANCIALS

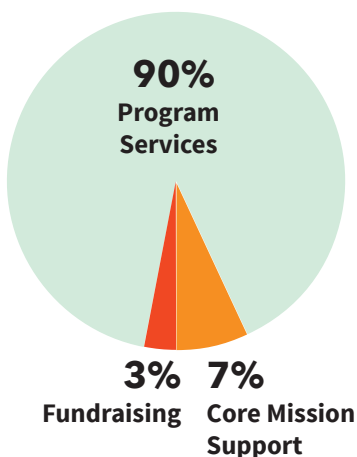
Thanks to the response of dedicated partners like you, YWCA continued to meet the urgent needs of the community throughout 2020, despite increased expenses and decreased service fees. This included an unprecedented philanthropic gift received at the end of 2020 - a contribution that will allow YWCA to invest in our long-term vision and increase the impact of our work.

REVENUE BY CATEGORY



Philanthropy	\$27,145,143
Government Funding	\$22,429,388
Service Fees	\$9,020,216
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2020 Revenue	\$58,594,747

EXPENSES BY CATEGORY



Program Services	\$38,580,421
Core Mission Support	\$3,013,787
Fundraising	\$1,472,500
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2020 Expenses	\$43,066,708





BOARD OF DIRECTORS

We are beyond grateful to YWCA's board of directors for their continual leadership and commitment to our mission, especially during a tumultuous and challenging 2020. Below is a full list of members from 2020 to 2021.

Carmen Best**

Seattle Police Chief (ret)

Bobbe Bridge*

Center for Children & Youth Justice (ret)

Jim Bromley

Community Volunteer

Sonya Campion

The Campion Advocacy Fund

Calandra Childers

Seattle Office of Arts & Culture

Katherine Cheng**

Expedia

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Boeing

Douglass (Doug) L. Jackson

UW School of Dentistry

Jonelle M.C. Johnson*

Nordstrom

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Denise Stiffarm

Pacifica Law Group

Yvonne Terrell-Powell

Edmonds Community College

*Retired after 2020 term

**Started in 2021 term



PAST PRESIDENTS CIRCLE

We are truly grateful for our Past Board Presidents who have led our organization for over 127 years. Their support, leadership, and legacy continue to shape YWCA's work today.

Kathy Allen

Rhoda Altom

Kathryn Blackhart

Charlene Blethen

Patricia Char

Robyn N. Corr

Maryann P. Crissey

Ellen Dial

Nancy G. Duncan

Jean Enersen

Mary Anne Eng

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Molly Hanlon

Kalen Holmes

Laura Jennings

Sarah Jewell

Jonelle M. C. Johnson

Leslie D. Jones

Sandra Madrid, Ph.D.

Susan Mask

Beth McCaw

Barbara Morgan

Jeannie Nordstrom

Nina Odell

Dixie Jo Porter

Sharon Rowley

Alice Sandstrom *

Rivian Smith

Mary Snapp

*Deceased
List as of June 2021



eliminating racism
empowering women

ywca

Seattle | King | Snohomish

OUR MISSION

YWCA is on a mission to eliminate racism and empower women.

OUR VISION

A healthy community transformed by racial and gender equity, where women and girls of color have equal access to opportunity, and there is social justice for all people.

STAY CONNECTED



@YWCAWORKS



@YWCAWORKS



@YWCA_SKS



YWCA Seattle | King | Snohomish is a 501(c)3 nonprofit organization, and supported by the United Way in both King County and Snohomish County.

MAILING ADDRESS

YWCA Seneca
1118 Fifth Avenue, Seattle, WA 98101

YWCAWORKS.ORG