

eliminating racism
empowering women

ywca

Seattle | King | Snohomish

Angeline's Day Center

Program Summary

Since 1987, **Angeline's Day Center**, has served women experiencing homelessness or domestic violence with dignity and respect. In a typical year, Angeline's serves between 150-200 women a day utilizing a drop-in approach. This approach allows those who are chronically homeless, access to multiple supportive and critical services such as health care access, referrals to community services, showers, laundry, etc. The support that Angeline's provides offers safety and stability for women who have been living on the streets.

As women enter Angeline's for basic services such as bathrooms, showers, laundry, and meals in addition to the basic services provided, the women who come into Angeline's also gain access to an advocate. YWCA advocates focus on the individual needs and goals of each participant.

In 2020, Angeline's made slight changes to how women access daily services by reducing capacity. The ability to adapt to public health guidelines made it possible for YWCA's Angeline's Day Center to keep everyone safe while continuing to meet the needs of those we serve.

CHALLENGES IN OUR COMMUNITY

- ⇒ In King County, homelessness disproportionately impacts the BIPOC community.
- ⇒ In 2020 **47% of individuals** experiencing homelessness were **unsheltered** in King County.
- ⇒ Among those experiencing homelessness there were increased medical needs in **all health** categories except for HIV/AIDS.
- ⇒ More than 3,350 individuals experienced **chronic homelessness** in 2020.

ABOUT US

YWCA is dedicated to eliminating racism, empowering women, and promoting peace, justice, freedom, and dignity for all. For over 127 years, YWCA Seattle | King | Snohomish has been committed to breaking down barriers to opportunity for women and girls in the region. We are advocates for equity and operate a network of community-based programs from Everett to Auburn, delivering culturally-relevant services in the most critical areas of people's lives, such as housing, health, safety, employment, and economic advancement.

Program Highlights

Angeline's Day Center

Angeline's is open daily and provides wrap-around services to those experiencing homelessness. About 70% of individuals experiencing both homelessness and domestic violence are women. Angeline's provides critical services to this vulnerable population. Angeline's provides access to showers, laundry lockers, health care, referrals to community services and beds. Advocates are available to assist with SSI or DSHS paperwork, personal identification cards, and provide referrals for other resources such as housing.

Meals

A large part of the community at Angeline's comes together around Café Angeline's. The café offers 3 meals a day and creates a safe and welcoming environment for women to enjoy a hot meal. The café is a key and critical entry point, as it builds trust and rapport, and offers participants the opportunity to engage in additional services.

Overnight Housing

Angeline's Day Center offers overnight shelter to women who are ready to transition and are in need of support to improve their quality of life.

Women who access the overnight services will gain a case manager who helps them navigate resources, identify strengths, set goals, and develop a plan of action to reach stability.

Participant Outcomes

- ⇒ In 2020 **Angeline's Overnight Housing** expanded to offer additional emergency housing to women experiencing homelessness.
- ⇒ 125 women were housed in Angeline's Overnight Housing and gained access to case managers to help them find stability.
- ⇒ **85 participants** transitioned from using Angeline's services to transitional and/or permanent housing in 2020.

